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## REQUEST FOR QUOTATION FOR TOURISM KZN, NETWORK DEVICES SUPPORT AND WARRANTY RENEWAL

### TERMS OF REFERENCE

#### 1. BACKGROUND

Tourism KZN is responsible for promoting the province of KwaZulu-Natal to domestic and international travellers. A key enabler to promote the destination is the use of technology.

#### 2. PURPOSE OF THE TERMS OF REFERENCE

Tourism KZN is looking for a suitable service provider to provide the following services:

Renew the support and warranties for the below network switches:

Make	Model	Serial Number	Installed Location
Alcatel	OS6450-P48	T3481065	Headoffice
Alcatel	OS6450-P48	T3480970	Headoffice
Alcatel	OS6450-P48	T3481580	Headoffice
Alcatel	OS6450-P24	U1282292	Headoffice

#### 3. SCOPE OF SERVICES

3.1. The successful provider will provide a quote for a 12-month renewal on the above devices.

#### 4. QUOTATION REQUIREMENT

4.1. All bidders are required to provide a quotation.



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For Technical Enquiries Contact: Senior ICT Manager: Mr. Anir Bidesi – Anir@zulu.org.za

A handwritten signature in black ink, appearing to be "Anir Bidesi".